

# MUNIR DANJUMA

## Network Engineer

Lagos, Nigeria

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## PROFESSIONAL SUMMARY

Network Engineer with experience in designing, configuring, and supporting enterprise network infrastructure. Strong knowledge of routing, switching, network security, and cloud-based systems including Microsoft 365 and Azure AD. Adept at troubleshooting complex network issues, improving system reliability, and supporting business operations.

## TECHNICAL SKILLS

Networking: TCP/IP, DNS, DHCP, VLANs, VPN, NAT

Routing & Switching: Cisco Routers & Switches, OSPF, BGP

Network Security: Firewalls, MFA, Network Monitoring

Cloud & Systems: Microsoft 365, Azure AD, Exchange

Operating Systems: Windows Server, Linux

## PROFESSIONAL EXPERIENCE

### IT & Cloud Administrator

Systemverse - Austin, Texas USA

September 2025 - Present

- Delivered Managed IT and Network Services, providing real-time monitoring, on-site and remote troubleshooting of network and endpoint issues
- Supported enterprise network environments, diagnosing and resolving LAN/WAN connectivity issues to minimize downtime and ensure business continuity
- Administered secure remote access solutions, troubleshooting VPN connectivity and access issues using SGN and Todyl
- Monitored and remediated network and security threats, including blocking malicious IP addresses and email-based attacks using Proofpoint, Microsoft 365, and Google Workspace
- Assisted with network access control and identity integration using Microsoft Entra ID (Azure AD), including SSO group management and access policies
- Managed user access and authentication services across Microsoft 365 and Google Workspace in support of secure network operations
- Installed, configured, and supported network-connected devices, including endpoints, printers, and peripherals
- Assisted with PBX and VoIP system administration, including call routing configuration and voicemail setup
- Collaborated in a co-managed IT and network environment, documenting configurations and escalating complex network issues when required

NOC - Country Support  
IHS Towers - Lagos Nigeria  
September 2024 - June 2025

- Monitored network performance and availability across telecom infrastructure using NOC monitoring tools
- Identified, analyzed, and responded to network alarms and incidents to ensure maximum uptime
- Performed first-line troubleshooting of network faults, escalations, and service degradations
- Coordinated with field engineers and vendors for fault resolution and site restoration
- Logged, updated, and closed incidents using ticketing systems while maintaining accurate documentation

Network Support Engineer  
Dangote Group - Lagos Nigeria  
February 2022 - December 2023

- Assisted in the configuration and management of VLANs to segment network traffic and improve performance and security
- Supported firewall configuration and security monitoring, including basic intrusion detection and prevention activities using FortiGate firewalls
- Implemented and tested static and dynamic routing protocols under supervision to ensure reliable network connectivity
- Participated in network troubleshooting, diagnosing and resolving connectivity, latency, and access issues
- Assisted in monitoring and maintaining enterprise network infrastructure, ensuring stability and availability
- Created and updated network documentation, including topology diagrams, configuration records, and Bills of Materials (BOM)
- Supported network change activities and verified network functionality after implementation
- Collaborated with senior network engineers to learn best practices in network security, routing, and switching
- Assisted with switch and router configuration in a production environment
- Supported network monitoring and alert response

## EDUCATION

- B.Tech. Computer Science (Second Class Upper)  
Federal University of Technology, Minna

## CERTIFICATIONS

- Cisco Certified Network Associate (CCNA)
- Fortinet Certified Associate (FCA)
- Fortinet Certified Professional (FCP)